

Simplify your accounting with electronic processing through PaySpan Health

As a UnitedHealthcare® Community Vision Network / March® Vision Network provider, you can sign up with PaySpan® Health to get your payments and statements sent electronically at no cost to you. Electronic funds transfer (EFT) can speed up your payment receivables and reduce check processing fees. Electronic remittance advices (ERAs) let you view remittance and vouchers online, making secondary billing and payment reconciliation easier. Using less paper can help you save on administration time and protect the environment.



How you'll benefit

Receiving payments electronically will help your organization:

- **Improve cash flow.** Get payments faster than with checks sent by mail.
- **Maintain control over bank accounts.** Select the destination for claim payments for a single practice and one bank account, or multiple practices and various accounts.
- **Match payments to advice/vouchers.** Associate electronic payments quickly and easily to a remittance advice/voucher.
- **Manage multiple payers.** Reuse enrollment information to connect with multiple payers and assign different payers to different banks.



How you'll get paid

Choose how you want to receive payments:

- **Deposited** electronically into your organization's bank account
- **Mailed** as a paper check



How you'll receive documents

You have options for how to receive remittance and vouchers. If you sign up for electronic remittance, documents will be sent as an 835 electronic data interchange (EDI) file. Otherwise, you can choose to receive remittance or vouch information as a(n):

- **ERA** to view online and print onsite at your practice
- **HIPAA 835 electronic remittance file** to download directly to a HIPAA-compliant practice management or patient accounting system
- **Paper remittance/voucher** mailed to your practice if you registered for non-EFT
- **Automated delivery** of 835s and/or PDFs into your online mailbox



How to get started

Registering for electronic payments is fast, simple and secure.

- **New users.** Go to PaySpan Health and enter the provider registration code sent by UnitedHealthcare | March Vision Care. If you have not received a code, reach out to PaySpan Provider Hotline at 877-331-7154.
- **Existing users.** Go to PaySpan Health and log in with your username and password. On the home page, enter the registration code sent by UnitedHealthcare / March Vision Care.



We're here to help

If you have questions or need technical support, please reach out to PaySpan Provider Hotline at 877-331-7154

